

Can I share a syringe of filler with anyone ie my friend / sister?

Absolutely not! Syringes of filler are single use only. Changing the needle does not protect from cross contamination. Please avoid any practitioner who offers this service for your own safety.

Do you sell half syringes?

As above! There is an option for a 0.5ml syringe of filler, but this is a single use syringe with 0.5ml of product – not ½ of a 1ml syringe. Again please avoid places offering ½ syringe – this is very different to a single use syringe.

Can I have more than 1ml of filler at a time in my lips?

In most cases the maximum filler that the practitioner will inject in the lips is 1ml at a time. Your lips can swell more than double the size so it is important that this is taken into consideration. There will be no compromise to your safety and the practitioner reserves the right to refuse to treat should it be felt that you are putting your looks or health physical or mental at risk by having further treatments.

Important - about your practitioner

The treatment is performed by Jacqui Simpson. Jacqui is a Registered General Nurse and non-medical prescriber. This means you do not need to see a different professional for your consultation.

Jacqui holds clinics usually weekly at Medicare Cosmetics but is not employed or insured by Medicare.

Jacqui holds private indemnity insurance for your protection with Cathedral Associates Ltd and her company is registered under the name of Just Enhance Limited.

Please be assured that you in the unlikely event you had any concerns with any part of your journey of aesthetic treatment with Jacqui at Medicare Cosmetics that you can freely raise this with Emma Holmes (director Medicare Cosmetics) or Jacqui Simpson (director Just Enhance Ltd).

What is your cleaning regime?

The strictest standards are followed in infection prevention and control. The treatments are carried out in a clean environment, your practitioner will be wearing PPE (Personal Protective Equipment) to protect both parties. Your skin will be cleansed prior to injection. Please do not be afraid to ask your practitioner to wash her hands in front of you.

What qualifications does the practitioner have?

Jacqui has been a nurse for 14 years and has over three years' experience in advanced aesthetics. Educated to master's level, Jacqui has been on basic, advanced and master class courses. Jacqui ensures she attends at least one aesthetics course a year generally in current treatments she is delivering as well as attending courses in new treatments. This to ensure that the highest standards are being maintained along with cutting edge techniques.

Terms & Conditions

A consultation is required prior to treatment. This is at a charge of £20 which must be payable in full prior to appointment. If the appointment is cancelled, the client fails to attend or 72 hours notice is not given to amend the appointment no refund will be given and a further deposit chargeable to secure a further booking.

If treatment is booked on the day of consultation then this £20 will be used as a deposit towards the treatment cost. In the event of the treatment being deemed unsuitable or the client wishes to not go ahead with treatment, no refund will be given. The £20 charge is a consultation fee.

Please note there are no card machine facilities available at Medicare Cosmetics. When booking the appointment at Medicare the staff have been instructed to take a deposit to secure the booking. This can be in person by cash, via pay pal or bank transfer. In the event you wish to make a card payment for the deposit then contact Jacqui direct on 07572615141 / 01642 238626 and she can take card payment over the telephone.

Full payment must be made on arrival to the clinic prior to treatment. Card facilities will be available at the time of treatment. Prices are correct at time of booking.

Any updates to the terms and conditions can be found at www.justenhance.co.uk



Dermal Filler Injections

Frequently Asked Questions



☎ 01642 481734

📞 07584 620822



MEDICARE COSMETICS

Thank you for your enquiry. Below you will find a list of frequently asked questions and information regarding your potential treatment.

Which product is the best?

There are many different manufactures of dermal fillers on the UK market most of which have been tried and tested by our practitioner. The products of choice at present are Juvederm and Belotero. However if you have previously had dermal filler and have been happy with the product and results, then we would be happy to order the product of your choice. This will be discussed with you at your consultation.

Where do you buy dermal filler?

The products are ordered and dispensed from a UK pharmacy.

How long does the treatment take?

Treatment takes 20-30 minutes with an additional 30 minutes for local anaesthetic. For multiple treatments the treatment time will be longer.

How quickly will I see the results?

The results can be seen immediately. However it is important to note you may be swollen or bruised. This will settle over the following two weeks, leaving a more subtle effect.

How long does the effect last?

The manufacturer's guide of how long a treatment lasts varies by product, usually it is 9-12 months. No personal guarantee's can be given to individuals. The duration between treatments is dependent of the individual's desired effect. Once initial swelling has subsided it may be possible to have further treatment to the same area dependent on the number of previous treatments.

Should I consult my Doctor?

It is always a good idea to be honest with your GP about any private treatment you have had. This will enable your personal medical records to be kept up to date. Certain cosmetic treatments can potentially interact or affect past or future treatment.

Following treatment, should you feel unwell or have concerns you have had a reaction you should contact your practitioner in the first instance. In the event you feel you require emergency treatment then the appropriate channels should be used.

What is filler and is it right for me?

The dermal filler used is made of hyaluronic acid. Hyaluronic acid occurs in the skin, but depletes with age. Although it is a man made equivalent it is very unlikely you be allergic to it. There are certain medical conditions in which this treatment would not be suitable. There is a wide range of cosmetic treatments available; it is possible that an alternative treatment may be more suitable. Please book in for a consultation to discuss your options.

Do fillers contain animal products?

The dermal fillers currently used (Juvederm and Boletero) do not, however it is always a good idea to ask to check if any changes in products have been made since your last appointment.

How much filler do I need?

At your consultation the practitioner can give you an estimate of how much filler you will need for the look you desire. Multiple treatments may be needed.

Why does filler disappear so quickly?

The filler will last usually around 9-12 months. It is very common to feel after the swelling has gone down that the treatment effects have gone. This is because you are only having a small amount of product. Syringes of filler generally come in 0.5ml or 1ml - a teaspoon holds 5ml, so using this analogy you should be able to comprehend how small the amount is. If you cannot feel the filler this is normal, it hasn't disappeared it has just been distributed into the tissues. Multiple treatments may be required dependent on the results desired.

Are there side effects to dermal fillers?

As with all cosmetic treatments, there is a risk of side effects. As with any injections, this could cause you pain, bleeding, inflammation or bruising. Swelling is common in filler for up to two weeks. It is also not unusual to develop bruising around or close to the site of injection.

Less common side effects are lumps of filler, granuloma or skin discolouration. Very serious side effects have been documented world wide such as vascular occlusion and blindness. Every care will be taken to ensure that you do not have any side effects, and although minimal you must be informed of the risks. Because of this we advise that you do have your treatment close to an important event.

Is dermal filler treatment painful?

The treatment is carried out with a series of injections using a short fine needle; however we cannot guarantee it is pain free as it is a needle piercing your skin. You will be asked to attend your appointment 30 minutes prior to treatment time to have a local anaesthetic cream applied topically to your skin beforehand. The filler used also contains Lidocaine* that is a local anaesthetic. (*Lidocaine filler is not suitable for all clients, please enquire for suitability).

Am I too old for treatment?

As skin ages the skin thins and elasticity depletes. This means we will not see the same effect as you would on a younger skin. However hyaluronic acid has extensive hydration properties, so can help to restore lost volume and re-nourish the face.