

## What is your cleaning regime?

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The strictest standards are followed in infection prevention and control. The treatments are carried out in a clean environment, your practitioner will be wearing PPE (Personal Protective Equipment) to protect both parties. Your skin will be cleansed prior to injection. Please do not be afraid to ask your practitioner to wash her hands in front of you.

## What qualifications does the practitioner have?

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Jacqui has been a nurse for 15 years and has three years' experience in advanced aesthetics. Educated to master's level, Jacqui has been on basic, advanced and master class courses. Jacqui ensures she attends at least one aesthetics course a year generally in current treatments she is delivering as well as attending courses in new treatments. This to ensure that the highest standards are being maintained along with cutting edge techniques.

## Terms & Conditions

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A consultation is required prior to treatment. This is at a charge of £20 which must be payable in full prior to appointment. If the appointment is cancelled, the client fails to attend or 72 hours notice is not given to amend the appointment no refund will be given and a further deposit chargeable to secure a further booking.

If treatment is booked on the day of consultation then this £20 will be used as a deposit towards the treatment cost. In the event of the treatment being deemed unsuitable or the client wishes to not go ahead with treatment, no refund will be given. The £20 charge is a consultation fee.

Please note there are no card machine facilities available at Medicare Cosmetics. When booking the appointment at Medicare the staff have been instructed to take a deposit to secure the booking. This can be in person by cash, via pay pal or bank transfer. In the event you wish to make a card payment for the deposit then contact Jacqui direct on 07572615141 / 01642 238626 and she can take card payment over the telephone.

Full payment must be made on arrival to the clinic prior to treatment. Card facilities will be available at the time of treatment. **Prices are correct at time of booking.**

## Important - about your treatment

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The look you desire will be discussed prior to treatment. Many people ask to have as little movement as possible following treatment or seek the 'frozen' look - of course your desires will be taken into consideration.

It is paramount that your expectations are realistic. If the treatment leaves you with little or no movement then please note this will not stay like this until your next treatment. The product will have optimum results at day 30 following your injections. After this it will begin to wear off gradually with movement returning.

No guarantees can be given regarding the duration of the effects. Effects also may vary at different treatments. Please be assured that the maximum safe dose will be used and that your safety and satisfaction is priority.

Should you feel after treatment that you have less movement than you would like, unfortunately nothing can be done to reverse the treatment, but it will wear off. Please inform your practitioner that you felt the effects were too strong and the dose will be adjusted at your next treatment.

## Important - about your practitioner

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The treatment is performed by Jacqui Simpson. Jacqui is a Registered General Nurse and non-medical prescriber. This means you do not need to see a different professional for your consultation.

Jacqui holds clinics usually weekly at Medicare Cosmetics but is not employed or insured by Medicare.

Jacqui holds private indemnity insurance for your protection with Cathedral Associates Ltd and her company is registered under the name of Just Enhance Limited.

Please be assured that you in the unlikely event you had any concerns with any part of your journey of aesthetic treatment with Jacqui at Medicare Cosmetics that you can freely raise this with Emma Holmes (director Medicare Cosmetics) or Jacqui Simpson (director Just Enhance Ltd).



# MEDICARE COSMETICS

## Wrinkle Relaxing Injections

### Frequently Asked Questions

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☎ 01642 481734

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**Thank you for your enquiry. Below you will find a list of frequently asked questions and information regarding your potential treatment.**

## Which product is the best?

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We have lots of enquiries asking “do you use the real Botox?” Some have called it the purest form; other products are labelled as cheaper and weaker.

### The facts:

- Prior to cosmetic treatments, Botox has been in use for many other medicinal purposes. Botox is manufactured by Allergan and in 2006 was granted a licence in the UK; it was repackaged under the name Vistabel.
- The same process then occurred with other botulinums, which were used for medical purposes, but when licensed for cosmetic uses in the UK were then rebranded. Other names you may see are Dysport, Azzalure, Xeomin, and Bocuture. At this point in time, there is very little other than the name and packaging to differentiate between the products. There is currently a systematic review in process, which is further examining this.
- We use all products; this will be discussed with you at your consultation. All products are prescription only and will only be ordered if the practitioner is able to treat you.

## How long does the treatment take?

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You will be given a 20-minute treatment slot (plus 30 minutes if you require topical anaesthetic).

## How quickly will I see the results?

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The treatment takes approximately 7-14 days to take effect, however optimum results will be seen at day 30.

## How long does the effect last?

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The manufacturer’s guide of how long a treatment lasts is around 4 months. This will vary between product. No personal guarantee’s can be given to individuals. The duration between treatments is dependent of the individual’s desired effect. It is recommended that a minimum of 12 weeks be left between treatments.

## Should I consult my Doctor?

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It is always a good idea to be honest with your GP about any private treatment you have had. This will enable your personal medical records to be kept up to date. Certain cosmetic treatments can potentially interact or affect past or future treatment.

Following treatment, should you feel unwell or have concerns you have had a reaction you should contact your practitioner in the first instance. In the event you become acutely short of breath or experience swallowing difficulties, emergency medical care should be sought immediately.

## Is it right for me?

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Botulinum toxin injections are prescription injections only. A consultation is essential prior to any treatment being offered. There are certain medical conditions in which this treatment would not be suitable. There are a wide range of cosmetic treatments available; it is possible that an alternative treatment may be more suitable.

## What happens if it does not work?

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It is highly unlikely you will see no effect from treatment. Results vary between clients and lifestyle factors have an influence on the end result. At your consultation, your practitioner will discuss what results you will have, however no individual guarantees can be given. It must be noted you are paying for a product and service, so no refund or partial refund will be given regardless of results.

## Are there side effects to line relaxation treatment?

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As with all cosmetic treatments, there is a risk of side effects. As with any injections, this could cause you pain, bleeding, inflammation or bruising.

Less common side effects are facial paralysis, ptosis and nerve damage. Because of this we advise that you do not have your treatment close to an important event.

## Is line-relaxing treatment painful?

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The treatment is carried out with a series of injections using a short fine needle. However we cannot guarantee it is pain free, as it is a needle piercing your skin. You are welcome to have a local anaesthetic cream applied topically to your skin beforehand. This requires you to come in half an hour before your appointment time.

## Is your Botox from China?

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All products are dispensed from a UK pharmacy.

## Is the Botox watered down?

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Botulinum toxin is manufactured in powder form. It must be reconstituted with a soluble substance to enable it to be injected. Adding more soluble than is required will inactivate the product. The guidelines for reconstitution are adhered to at all times.